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| PERSONAL INFORMATION | Ehab Abaideen |
|  | Kretingos str. 36, Klaipeda, Lithuania |
| +370 (645) 15 889 |
| Ehabde@hotmail.com |
| Age (23) 1995  Nationality Syrian | Home City Saraqeb  Citizenship Syrian  Personal Website: <https://ehab001.wordpress.com> / All-code (**computer compatible**): <https://ehab001.github.io/>  Animated CV: <https://ehab001.wordpress.com/my-cv/> |
| EDUCATION |  |

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| Jan 2017-Now | BA Contemporary Communications | 8.0/10 |
| LCC International University-Lithuania   * All modern communication channels with emphasis on written messages and verbal/non-verbal communication | |
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| WORK EXPERIENCE |  |

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| 03/2018-Now  08/2017-03/2018  12/2016-11/2017  08/2016-05/2017  2012-2015 | Marketing Assistant at Spectro Finance/Bankera  Lithuania   * Responsible for social media channels such as Facebook, Twitter, etc. and forum blogs * Brainstorming ideas for attractive content to gain client’s trust and loyalty * Marketing for products online on multiple forums and suggesting solutions for problems clients could have * Respond to inquiries on any channel and provide with fix and/or explanations * Coordinate with the Support team to find out solutions and offer suggestions   Support Specialist at Spectro Finance  Lithuania   * Answering clients’ inquiries via LiveChat, emails, and Skype, and reporting their complaints * Helping clients with their technical issues and provide the assistance required * Guiding new customers with our system and introducing them to our platform and features * Solving clients’ issues instantly in the system * Learn as working and staying updated with the latest of services and evolvements of the cryptocurrency world * Create content for canned responses on regular basis depending on the changes in services * Train new agents who are located in the same city I am working in and get them acquainted with the company’s services and how to deal with clients   Intern at LCC’s Communications Office & TOEFL Test administrator  Klaipeda (Lithuania)   * Posting posts using WordPress * Checking the website for dead pages and/or broken link * Administering TOEFL IBT held at LCC International University   English and Computer Tutor   * Tutoring Lithuanian kids and help them improving their English skills * Helping the kids in their school work regarding English and explaining what the school teacher has left unclear. * Helping classmates in their computer skills. * Getting them more acuanted with Microsoft Office programs. * Giving them classes on basic computer functions.   Computer Store Founder (Self-employed) |
| Ehab Abaideen, Idlib, Saraqeb (Syria) |
| * Computer and iDevices software maintenance. * Managing the store and marketing for it by distributing brochures and using social media. * Occasionally repair laptops and software issues, and managing the store. ​ |
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| PERSONAL SKILLS |  |

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| Mother tongue(s) | Arabic | | | | |
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| Other language(s) | UNDERSTANDING | | SPEAKING | | WRITING |
| Listening | Reading | Spoken interaction | Spoken production |  |
| English | C1 | C1 | C1 | C1 | C1 |
|  | LCC International University; PRIME. Advanced/C1 | | | | |
| Turkish | B1 | A2 | A2 | A2 | A2 |
|  | Ankara Üniversitesi TÖMER. A1 and by practice | | | | |
|  | Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user | | | | |

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| Main Skills | * Strong communication skills gained by studying all types of communications from Websites and content. * Organisational/managerial skills. Acquired from my managing a computer shop. * Web researching acquired by researching multiple topics for all papers for classes. * Open minded. Gained though studying and working in multinational environments. * Team Player. Gained from my experience as a Support Specialist, as we have groups to help each other. * C source code, Python, and Java programing acquired from online courses on the website EDX. * HTML, CSS from Online classes and web design class at LCC. * JavaScript learnt from online classes. * Good marketing skills gained through online courses and current classes at university and from working as Marketing Assistant. * Strong command of Microsoft Office™ tools, and Adobe Photoshop gained through my work as a computer store manager. * Teaching children and managing the classroom. Gained through a training course called "Active learning and classroom management" * Front-end developing skills gained from Google Developer Challenge Scholarship program |